

Stephanie Rawlings-Blake
Mayor



Room 250
City Hall
Baltimore, MD 21202

**PRIVILEGED AND CONFIDENTIAL
MEMORANDUM:**

March 3, 2016

TO: The Honorable Mayor Stephanie Rawlings-Blake
Kaliopé Parthemos, Chief of Staff
Kim Morton, Deputy Chief of Staff
Neal Janey, Director of Public Safety
Sam Sidh, Director of CitiStat

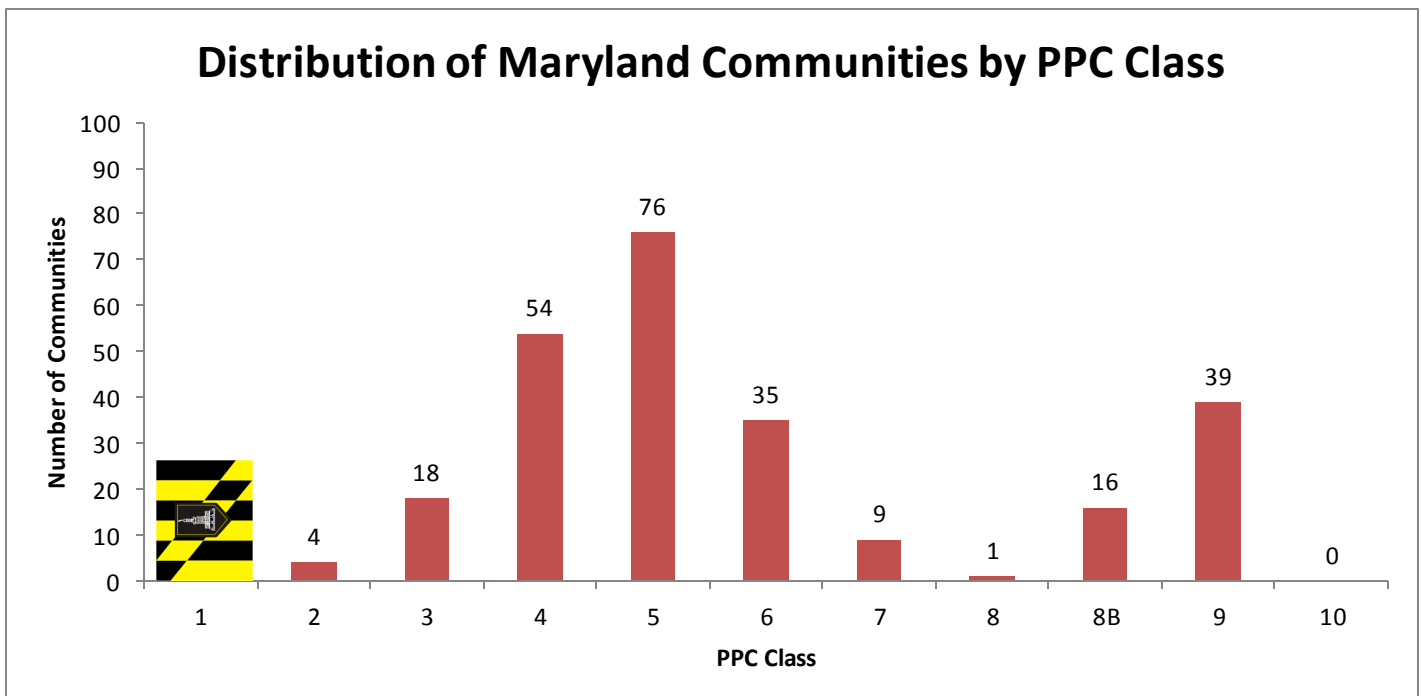
FROM: CitiStat Team

SUBJECT: FireStat Briefing



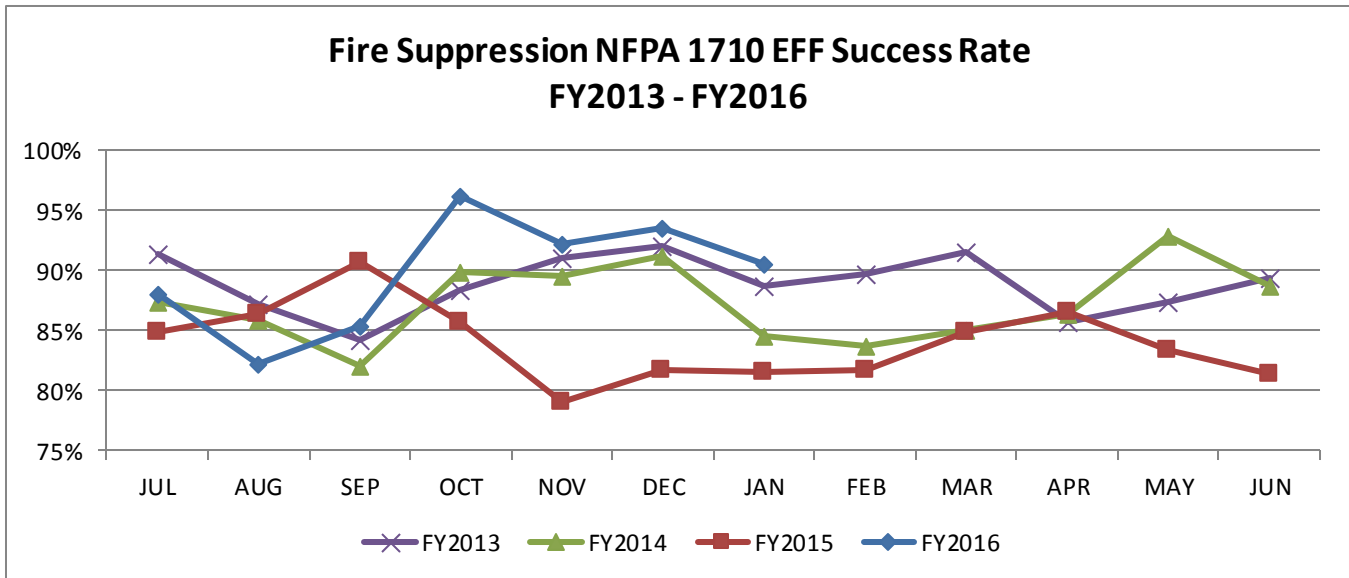
• **Making Progress**

- **Public Protection Classification.** The Insurance Services Office (ISO) uses the Public Protection Classification (PPC) Program to measure the quality of fire protection services provided in the United States. ISO announced that the Baltimore City Fire Department (BCFD) received a Class 1 rating (the top of the rating scale), effective April 1, 2016. As seen in the chart below, Baltimore City is the only PPC Class 1 community in the state of Maryland! BCFD is now part of about 150 Class 1 communities in the country, of which only about 25 are considered metropolitan areas.





- Fire Suppression EFF Success Rate.** One of the primary performance measures for BCFD suppression is the Effective Firefighting Force (EFF), which measures how successful all apparatuses are in responding to a call within a goal of 90%, meaning all apparatuses respond on time for 90% of all calls. While the overall success rate for January decreased to 90.6%, 11 of the 18 fails for January were due to Winter Storm Jonas. The chart below displays monthly EFF success rates for recent fiscal years.



Needs Improvement

- EMS Community Outreach.** EMS offers hands-only CPR training for citizens at community events. More than 1,000 people were trained in both July and August of 2015. In both December 2015 and January 2016 only 1 community event was held with 67 and 8 people trained, respectively. EMS is on track to meet and exceed their FY2016 target of 7,000 people trained. The figure below illustrates current efforts.

Number of People Taught Hands-Only CPR in FY2016								
	July	August	September	October	November	December	January	TOTAL
# of People	1,025	1,806	816	992	888	67	8	5,602
# of Events	17	31	21	13	6	1	1	90